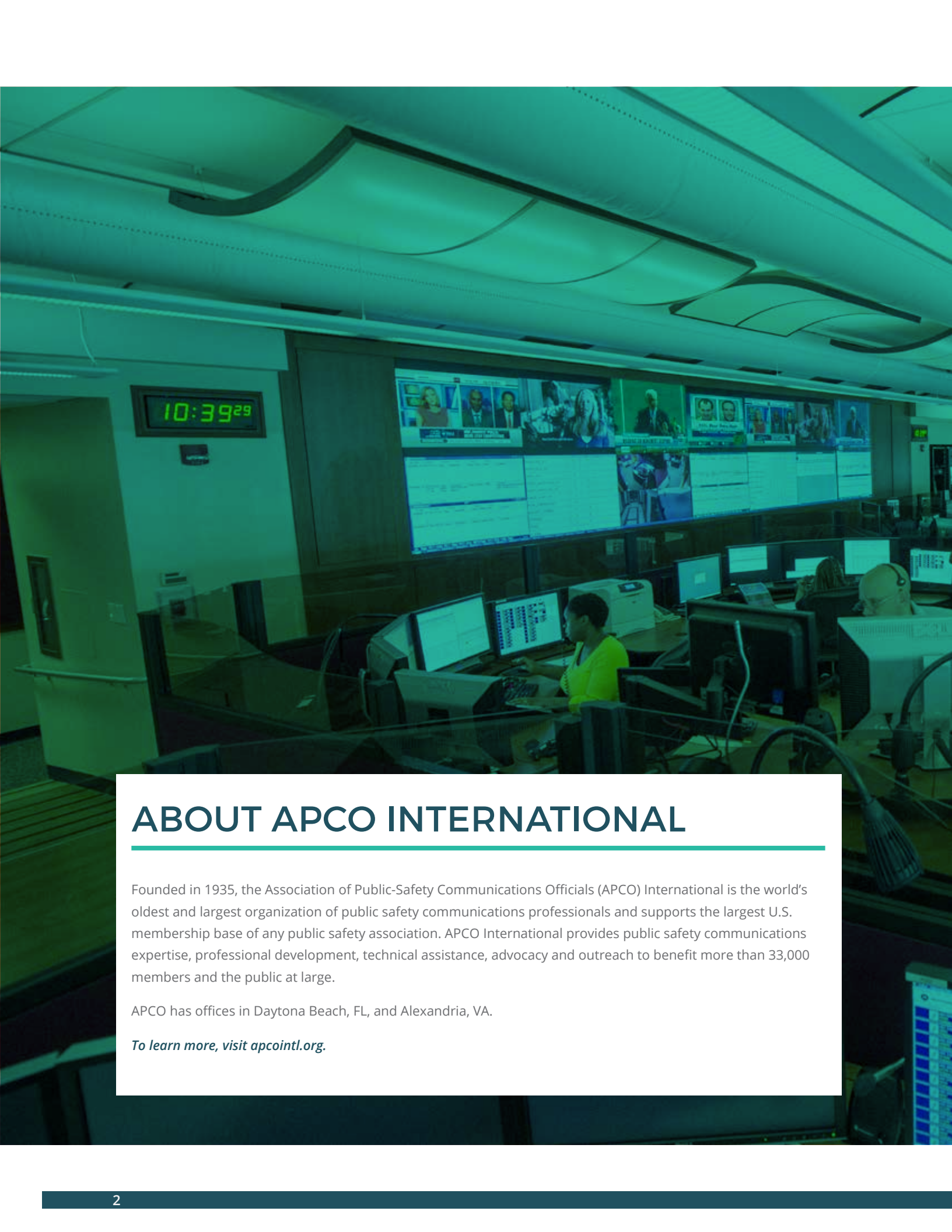


ANNUAL REPORT 2019



ABOUT APCO INTERNATIONAL

Founded in 1935, the Association of Public-Safety Communications Officials (APCO) International is the world's oldest and largest organization of public safety communications professionals and supports the largest U.S. membership base of any public safety association. APCO International provides public safety communications expertise, professional development, technical assistance, advocacy and outreach to benefit more than 33,000 members and the public at large.

APCO has offices in Daytona Beach, FL, and Alexandria, VA.

To learn more, visit apcointl.org.



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Long Range Strategic Plan

OUR MISSION

APCO is an international leader committed to providing complete public safety communications expertise, professional development, technical assistance, advocacy and outreach to benefit our members and the public.

OUR VISION

APCO commits to strengthen our communities by empowering and educating public safety communications professionals.

GOALS & STRATEGIES

1. Refresh, strengthen, research and expand training and resources to meet the needs of public safety communications.

- A. Anticipate, identify, evaluate and develop current and future training to address the needs of public safety communications professionals and those in supportive roles.
- B. Evaluate and expand leadership development offerings.
- C. Refresh and upgrade Project RETAINS.
- D. Broaden outreach to encourage interest in public safety communications as a career.
- E. Ensure that existing course offerings are updated and applicable.
- F. Explore alternative training methodologies.

2. Ensure APCO's financial stability.

- A. Investigate options for increased revenue.
- B. Mitigate financial risk.
- C. Enhance corporate partner opportunities.
- D. Explore strategic alliances for growth.
- E. Examine international development opportunities in a prudent manner.

3. Expand the prominence of APCO International by increasing advocacy efforts on a national level.

- A. Pursue reclassification of frontline public safety communications personnel to telecommunicators within the

protective service occupations in recognition of their mission-critical function.

- B. Promote APCO as a resource to legislative, administrative and regulatory entities.
- C. Position APCO as the premier public safety communications association.
- D. Promote APCO as the public safety communications authority related to technology and operations.
- E. Identify and promote policy changes to address public safety communications needs.

4. Increase the value of membership and broaden the opportunities for member participation.

- A. Ensure access to committee service for all interested members.
- B. Promote leadership opportunities at all levels of association governance.
- C. Retain membership levels.
- D. Effectively market the benefits of membership.
- E. Develop new products and services to add member value.

5. Lead public safety communications in enhancing the understanding and usage of emerging technologies.

- A. Leverage spectrum management tools and emerging technologies to promote the efficient utilization of available public safety spectrum.
- B. Continue to lead in the development

of the FirstNet broadband network.

- C. Collaborate on the development and implementation of NextGen 9-1-1 technologies.
- D. Promote and monitor implementation of the national plan to improve 9-1-1 location accuracy.
- E. Explore markets for APCO services related to emerging technologies.

6. Advance APCO's position as the premier public safety communications standards setting body.

- A. Educate the public safety communications industry on the standard development process.
- B. Increase awareness of APCO as an American National Standards Institute (ANSI) accredited Standards Development Organization.
- C. Aggressively monitor APCO committee work product and trends in the public safety communications sector to anticipate and identify new standards development needs.
- D. Employ a variety of research methods to determine appropriate standards content.
- E. Promote APCO standards to legislative, technical and governmental bodies.

State of the Association

The APCO family continues to make tremendous strides. The challenges are many and how we address them has really set us apart.

On the technology front, a key non-negotiable in shaping NG9-1-1 is seamless interoperability. Consistent with APCO's advocacy, a broad coalition of public safety stakeholders is pushing hard for the Next Generation 9-1-1 Act in Congress with billions requested in aid to modernize 9-1-1 systems the smart way. Emergency communications centers (ECCs) need flexible platforms so regardless of jurisdiction, device, software or service provider, multimedia data can be received, processed, analyzed and acted upon efficiently, reliably and seamlessly. APCO continues to strongly press the case for this legislative outcome.

Another tech innovation, APCO IntelliComm® supported by IBM Watson Analytics, has gained substantial traction with dozens of agencies and is now deployed across thirteen states. This is the most advanced criteria-based guidecard software in the industry, which is poised to revolutionize the way ECCs can shave precious time in making an informed dispatch decision while enhancing the effectiveness of pre-arrival support to responders and our citizens in distress.

Even more important than technology are the people – our public safety communications professionals who support first responders and serve the public through lifesaving feats every day. With APCO's active involvement, the 9-1-1 SAVES Act is gaining strong bipartisan and bicameral support in Congress for upgrading public safety telecommunicators to the "Protective Service Occupations" classification they appropriately deserve.

In terms of preparing our people for the future, APCO just awarded its 100th diploma to a Certified Public-Safety Executive (CPE) graduate. This executive leadership credential is fast gaining in popularity, especially for the remarkable depth of its capstone experience. Overall Institute class attendance remains flush and our membership has grown to 33,000 and is still climbing!

Beyond this, APCO looks out for its members' interests through its active engagement with the FCC, FirstNet, DHS and others to protect public safety spectrum from interference, better pinpoint a dispatchable location, assist in hardening sites from cyberattacks, compile best practices for responding to mass tragedies, and promulgate important ANSI-accredited standards through a transparent, open, balanced and consensus-based approach.

We are proud of these and many other accomplishments featured in this report that set us apart in the way we adapt technologies, but not our principles, in the pursuit of enhanced emergency communications for the safety of the public.

Sincerely,



Holly E. Wayt
President



Derek K. Poarch
Executive Director & CEO

Financial Stability

CONSOLIDATED BALANCE SHEET- JUNE 30, 2019 (UNAUDITED)

	INTERNATIONAL	PSFA	CONSOLIDATED TOTAL
Assets			
Cash & Investments	\$6,934,413.66	\$2,561,229.42	\$9,495,643.08
Accounts Receivable	\$790,080.82	-	\$790,080.82
Prepaid Expenses	\$852,694.86	-	\$852,694.86
Property & Equipment - Net	\$1,051,265.37	\$1,202,632.93	\$2,253,898.30
Investments	\$1,243,565.93	-	\$1,243,565.93
Total Assets	\$10,872,020.64	\$3,763,862.35	\$14,635,882.99

	INTERNATIONAL	PSFA	CONSOLIDATED TOTAL
Liabilities			
Accounts Payable	\$899,492.61	-	\$899,492.61
Accrued Expenses	\$564,882.19	-	\$564,882.19
Deferred Revenue	\$3,582,524.03	\$6,516.67	\$3,589,040.70
Total Liabilities	\$5,046,898.83	\$6,516.67	\$5,053,415.50

	INTERNATIONAL	PSFA	CONSOLIDATED TOTAL
Net Assets			
Unrestricted	\$5,555,216.81	\$3,469,518.70	\$9,024,735.51
Permanently Restricted	\$269,905.00	\$287,826.98	\$557,731.98
Total Net Assets	\$5,825,121.81	\$3,757,345.68	\$9,582,467.49
Total Liabilities & Net Assets	\$10,872,020.64	\$3,763,862.35	\$14,635,882.99

Membership

APCO's membership grew by 8% since July 2018, exceeding 33,000 members for the first time. Much of this growth has been at the grassroots level with 40% of APCO's chapters experiencing double-digit growth year-over-year.

MEMBER TYPE	7/1/2015	7/1/2016	7/1/2017	7/1/2018	7/1/2019
Public Safety Practitioners					
Associate Member	2,958	2,849	2,814	2,817	2,660
Full Member	5,829	5,622	5,284	4,958	4,627
Full Agency Member	3,942	4,487	5,574	5,975	6,504
Online Agency Member	10,429	11,351	15,084	16,385	18,796
Commercial					
Full Commercial Members	823	695	645	577	480
Commercial Group Members	88	171	218	167	213
Total Individual Members	24,069	25,175	29,619	30,879	33,280
Organizations					
Group Member Agencies	659	726	859	1,011	1,103
Commercial Group Companies	14	30	41	38	48
Total Organizations	673	756	900	1,049	1,151

The agency group membership, implemented in 2012, continues to be the fastest growing membership category. There are currently more than 1,100 agencies with an agency group membership, a more than 9% increase over the same period last year.

Commercial group membership was initiated in January 2015 and is rapidly expanding. Forty-eight companies currently take advantage of the commercial group membership, a 26% increase over last year.

Public Safety Expertise

MODERNIZING 9-1-1 SYSTEMS

APCO continues to work with partners in the public safety industry and the federal government to modernize 9-1-1 systems nationwide with the deployment of Next Generation 9-1-1 (NG9-1-1) in a manner that best serves the needs of public safety telecommunicators. With NG9-1-1, emergency communications centers (ECCs) should be able to receive emergency calls and related data from the public, then process, analyze and share the emergency calls and related data with other ECCs and responders in the field, regardless of jurisdiction, device, software or service provider, etc., and without costly after-the-fact integrations or specialized interfaces. APCO has promoted the need for interoperability, a

common vision for NG9-1-1 and significant federal funding. In December 2018, APCO's Chief Counsel served as an expert witness at a congressional hearing, highlighting several important issues for APCO's members, including the lifesaving work of public safety telecommunicators and the need for federal support of NG9-1-1. In May 2019, the Next Generation 9-1-1 Act was introduced in both the U.S. House of Representatives (with bipartisan support) and the Senate. Consistent with APCO's advocacy, the proposed law would establish a \$12 billion grant program for NG9-1-1 while adhering to key principles such as achieving interoperability and preserving state and local control of 9-1-1.

INCREASING RECOGNITION AND RESPECT OF PUBLIC SAFETY TELECOMMUNICATORS

APCO continued to raise awareness of the lifesaving work performed every day by public safety telecommunicators. Earlier this year, with APCO's active involvement, the 9-1-1 SAVES (Supporting Accurate Views of Emergency Services) Act was introduced in the House of Representatives and the Senate with bipartisan support. This bill would direct the Office of Management and Budget to categorize public safety

telecommunicators as "Protective Service Occupations" under the Standard Occupational Classification system rather than as "Office and Administrative Support Occupations". APCO launched a grassroots campaign resulting in tens of thousands of letters sent to U.S. Senators and Representatives asking them to sponsor the legislation. Bipartisan support continues to grow.

PROTECTING PUBLIC SAFETY'S SPECTRUM

APCO sought to ensure that public safety's use of spectrum remains protected from interference and sufficient for public safety's needs. In several proceedings at the Federal Communications Commission (FCC) and the Administration, APCO addressed issues such as protecting public safety microwave operations in the 6 GHz band, preserving dedicated spectrum allocations for public safety, and promoting the increased use of and investment in the 4.9 GHz band for mission critical broadband operations.

STANDARDS

APCO received reaccreditation from the American National Standards Institute (ANSI) Executive Standards Council under its recently revised operating procedures for documenting consensus on APCO-sponsored American National Standards. APCO is dedicated to ensuring public safety communications has a role in the development of standards that affect our industry. The Standards Development Committee, subcommittees and working groups worked on standards that address current and future operations, training and technologies.

ALLIANCE FOR TELECOMMUNICATIONS INDUSTRY SOLUTIONS (ATIS) EMERGENCY SERVICES INTERCONNECTION FORUM (ESIF)

APCO is an active member of ATIS ESIF which produces standards for telecommunications providers, including NG9-1-1 related standards. In this role, APCO continues to collaborate with the major carriers and technology vendors to develop standards that include seamless interoperability for NG9-1-1 and establishing testing methodologies for locating callers. APCO has opposed several ATIS documents that did not support this vision for NG9-1-1.

9-1-1 LOCATION ACCURACY

APCO continued its involvement in the Cellular Telecommunications Industry Association (CTIA) efforts relating to compliance with the FCC 4th Report and Order for Location Accuracy. These efforts have increased over the past year through involvement with the following CTIA work groups: Test Bed, LLC, Technical Advisory Committee (TAC); National Emergency Number Database (NEAD), LLC, TAC; Z-Axis Work Group; and the PSAP Location Accuracy Implementation Workgroup.

The CTIA Test Bed, LLC, TAC, was established to assess how location technologies perform and develop metrics for estimating compliance with the FCC's location accuracy requirements. In the past year, APCO maintained an advisory role in the testing of 9-1-1 location technology and ensuring that they can be implemented and are operationally capable of providing actionable information to the ECC.

The NEAD is being developed to be used in conjunction with location technologies to provide dispatchable location to the ECC. APCO's advisory role in this process will support and enhance public safety's present and future operations. Reference points, consisting of Wi-Fi access points and Bluetooth beacons are currently being provisioned into the

NEAD. NEAD development will continue in 2019 as dispatchable location technologies are implemented in emergency communications.

The CTIA PSAP Implementation Work Group developed recommendations for functional end-to-end testing to assist ECCs in the implementation of higher-accuracy location solutions and related processes. To accomplish these recommendations, APCO, NENA, CTIA, major tier 1 carriers and technology vendors developed a testing methodology to evaluate how two major ECCs would receive enhanced location data today. This end-to-end testing has consisted of calls in the test bed regions where reference points are dense enough to demonstrate NEAD derived locations. The work group produced a document to provide implementation training guidelines and technical considerations to ECCs.

In multiple FCC proceedings, including those concerning enterprise communications systems (including multi-line telephone systems) and a vertical (z-axis) component for wireless 9-1-1 calls, APCO highlighted the importance of achieving reliable, accurate and actionable location information for 9-1-1.

COMMUNICATIONS INFORMATION SHARING AND ANALYSIS CENTER (COMM-ISAC)

As active members of the Communications Information Sharing and Analysis Center (COMM-ISAC) of the U.S. Department of Homeland Security (DHS) National Coordinating Center for Communications (NCC), which is a part of the National Cybersecurity Communications Integration Center (NCCIC), APCO continued to assist in the identification and monitoring of new and ongoing cyberattacks, cyberattack vectors and new vulnerabilities as they relate to public safety. APCO partners with DHS to present information to APCO members

on emerging threats in cybersecurity. In addition to the cybersecurity information that APCO delivers to members, APCO was also involved with the communications industry recovery efforts during and after major events (e.g. Hurricane Michael, Hurricane Florence, etc.) APCO provides daily perspective to DHS on public safety needs during and after such events in order to convey the current status of public safety communications in impacted areas.

Professional Development

CURRICULUM DEVELOPMENT

During this fiscal year, Institute staff joined efforts with subject matter expert work groups to update three of its courses. Changes were made to the Communications Center Supervisor, Emergency Medical Dispatcher and Bullying and Negativity in the Communications Center courses to reflect current practices and updated content knowledge. In January 2019, APCO launched a significant revision to its popular Registered Public-Safety Leader (RPL) Program curriculum to better meet the needs of RPL students.

ILLUMINATIONS

APCO's monthly CDE subscription program — Illuminations — continues to capture the attention of public safety communications professionals who enjoy receiving the relevant and timely information that a subscription provides. There are four tracks, each tailored to meet the continuing education needs of different segments of emergency communications center staff. Illuminations tracks include General, Emergency Medical Dispatch (EMD), Communications Training Officer (CTO) and Instructor. Track topics vary each year. During the last fiscal year, 1,467 subscribers participated in one or more of the tracks.

The General and EMD tracks offer subscribers one new topic each month. Among the General course topics offered last year were Tactical Dispatch, Gunshot Detectors and Calls Involving Emotionally Disturbed Persons. EMD course topics included Biological Agents, Current Trends in Narcotics and Tuberculosis.

The CTO and Instructor tracks are offered quarterly to allow participants to delve more deeply into topics such as Achieving Standardization Through Calibration, Feedback and Counseling for Your Trainees, Learning Analytics – Data-Driven Instruction, and Individualized Learning – Tailoring Training to Fit the Learner.

SCHOLARSHIP PROGRAM

Through its annual Silent Key and Commercial Advisory Committee (CAC) scholarship funds, APCO awarded 125 scholarships totaling \$99,503 to association members to pursue professional development and career advancement opportunities this year. The awards were given to members at all levels of the industry, including frontline telecommunicators, supervisors, trainers and managers. Scholarships were also awarded for APCO's RPL and CPE programs and for attendance at APCO 2019 in Baltimore.

Of the 106 general scholarships awarded – totaling \$47,503 – 33 scholarships were awarded to frontline telecommunicators, 41 to supervisors, 24 to managers or directors, 4 to trainers and 3 to other key personnel. Twenty-nine recipients will use their awards to participate in the RPL Program, 43 to enroll in Institute training courses and 33 to attend APCO 2019.

True to the intent of the program, awards were given to individuals at all stages of their careers to promote ongoing professional development and lifelong learning. General

scholarship recipients have 2 to 43 years working in public safety communications with the average time spent in the industry being 15 years.

Nineteen applicants received scholarships for APCO's Certified Public-Safety Executive (CPE) Program. The CPE Program is the only executive leadership program in the country developed specifically for professionals in public safety communications and celebrates its 100th graduate this year.

Many thanks to the APCO Institute Advisory Committee members who spent countless hours reviewing and scoring the more than 290 applications that were submitted this year. Thank you to the following donors for their support of the scholarship program: CAC donors – Motorola Solutions, Avtec, CentralSquare Technologies, Comtech Safety & Security Technologies, Hexagon Safety & Infrastructure, Intrado, TC Communications, Tyler Technologies, Inc. and Verint; Silent Key donors – IL APCO Chapter, James Cannon and Page Sanders.

LEADERSHIP PROGRAMS

CERTIFIED PUBLIC-SAFETY EXECUTIVE (CPE) PROGRAM

The CPE Program reached a significant milestone this year. The 100th participant will graduate from Class 06 in July. This “CPE 100” milestone will be celebrated at APCO 2019. Graduates of the program come from large and small communications centers from 30 states and British Columbia.

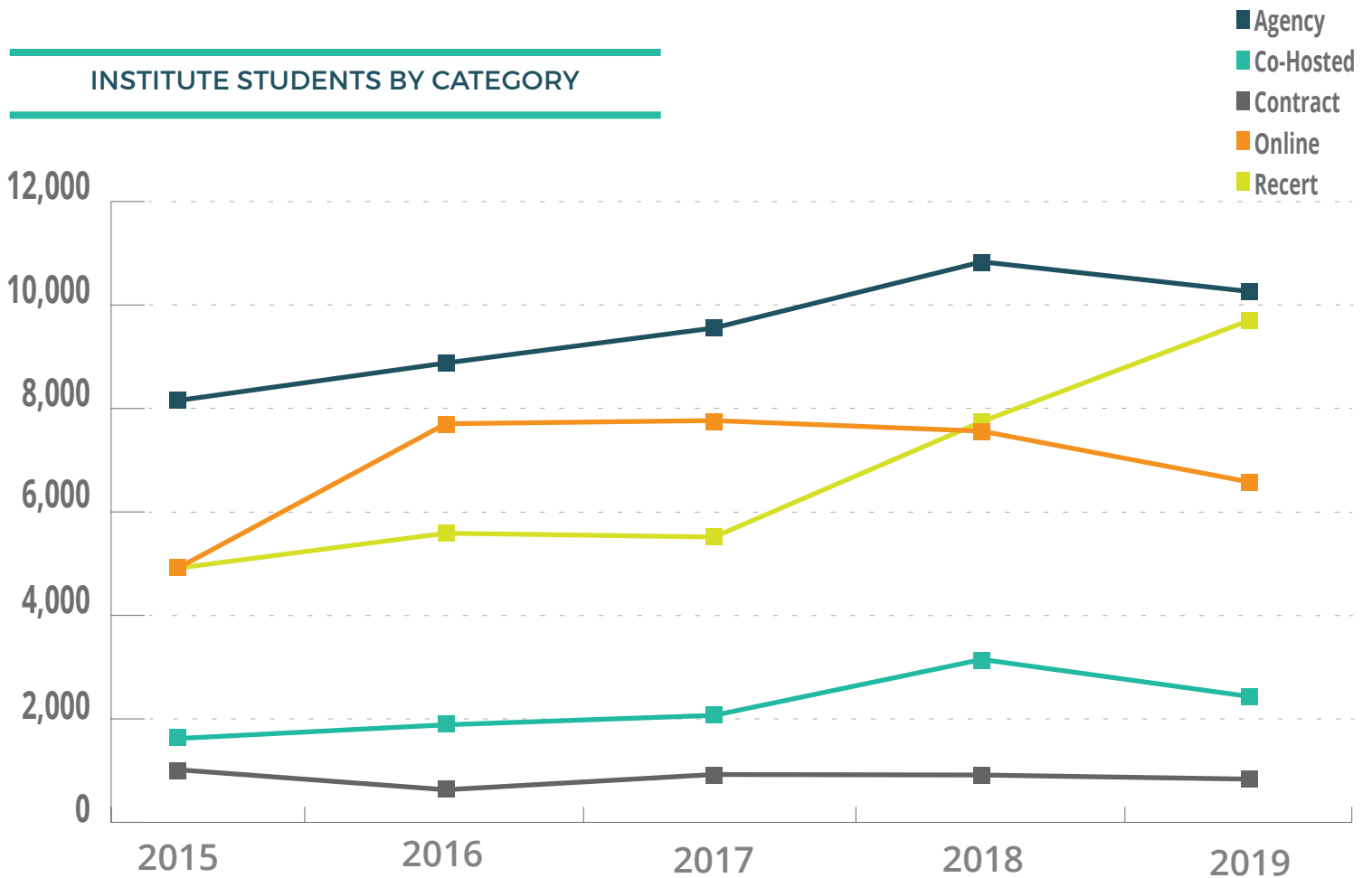
Class 07 began in July and applications are already being received for Class 08 which starts in January 2020.

REGISTERED PUBLIC-SAFETY LEADER (RPL) PROGRAM

APCO’s RPL Program continues to grow. This year more 137 students enrolled in the program. The reach of the program is extensive because each RPL student must complete a culminating project that positively impacts our industry.

Past projects include: creating a blog for telecommunicators; establishing a regional QA/QI program; creating 9-1-1 public education programs for people of all ages; creating a mentoring program for ECCs; writing a report on migrating multi-agency GIS data; serving on APCO or industry-specific committees and focus groups; and supporting state and federal legislation. To date more than 480 public safety communications professionals have completed the RPL Program.

INSTITUTE STUDENTS BY CATEGORY



Products & Services

INTELLICOMM®

APCO IntelliComm® supported by IBM Watson Analytics, is now deployed in dozens of agencies across thirteen states. This is the most advanced criteria-based guidecard software in the industry. Its highly configurable system design streamlines the way ECCs gather and process data in real-time from 9-1-1 calls while improving the guidance about the incident they provide to both the responder and the citizen in distress.

APCO IntelliComm provides an efficient method for emergency communications professionals to obtain relevant information from 9-1-1 callers while providing those same callers with instructional guidance to assist with their emergency of a medical, police or fire nature as help is on the way. Meanwhile, responders have prompt access to critical data for improving their situational awareness and response decisions about the same call.

The most vital element in any emergency dispatch situation is the quick and accurate exchange of relevant information, which can mean the difference between life and death.

APCO IntelliComm is a major advancement over other guidecard software in terms of data security, system adaptability, and optimizing quality assurance efforts. Supported by Watson analytics, the APCO IntelliComm system has the ability to learn over time, which will enable agencies to interpret and interact with 9-1-1 call data in surprising new ways, using such cognitive tools as smart data discovery, predictive analytics and trend analysis. These tools will grow in sophistication over time, augmenting the intelligence from communications; thus APCO IntelliComm.

APCO AGENCY TRAINING PROGRAM CERTIFICATION

APCO's Training Program Certification continued to grow as agencies worked to certify that their training program met APCO ANS 3.103.2.2015 Minimum Training Standards for Public Safety Telecommunicators. APCO staff has worked with software engineers to provide an updated platform. Tying last year's record, 25 agencies will receive certification this year and be recognized at the Food for Thought Luncheon taking place at APCO 2019 in Baltimore, MD.

APCO CONSULTING SERVICE (ACS)

ACS continued to build upon its reputation for providing neutral, professional, and cost-effective services to agencies and local governments. During the 2018-2019 fiscal year, ACS received multiple contracts from agencies across the U.S. ACS provides agencies with an objective third-party assessment of staffing, operations, technologies, consolidation and shared services.

PROJECT RETAINS

APCO staff, in consultation with George Mason University, completed a revised study to update the 2009 Responsive Efforts to Assure Integral Needs in Staffing (Project RETAINS®) report. Given the numerous changes in the dynamics and needs of ECCs, this study resulted in a revised toolkit for estimating staffing needs and assessing employee satisfaction and will provide insight into the emerging ECC environment of IP transition, text-to-911, location technology improvements and other advancements associated with NG9-1-1 and FirstNet.

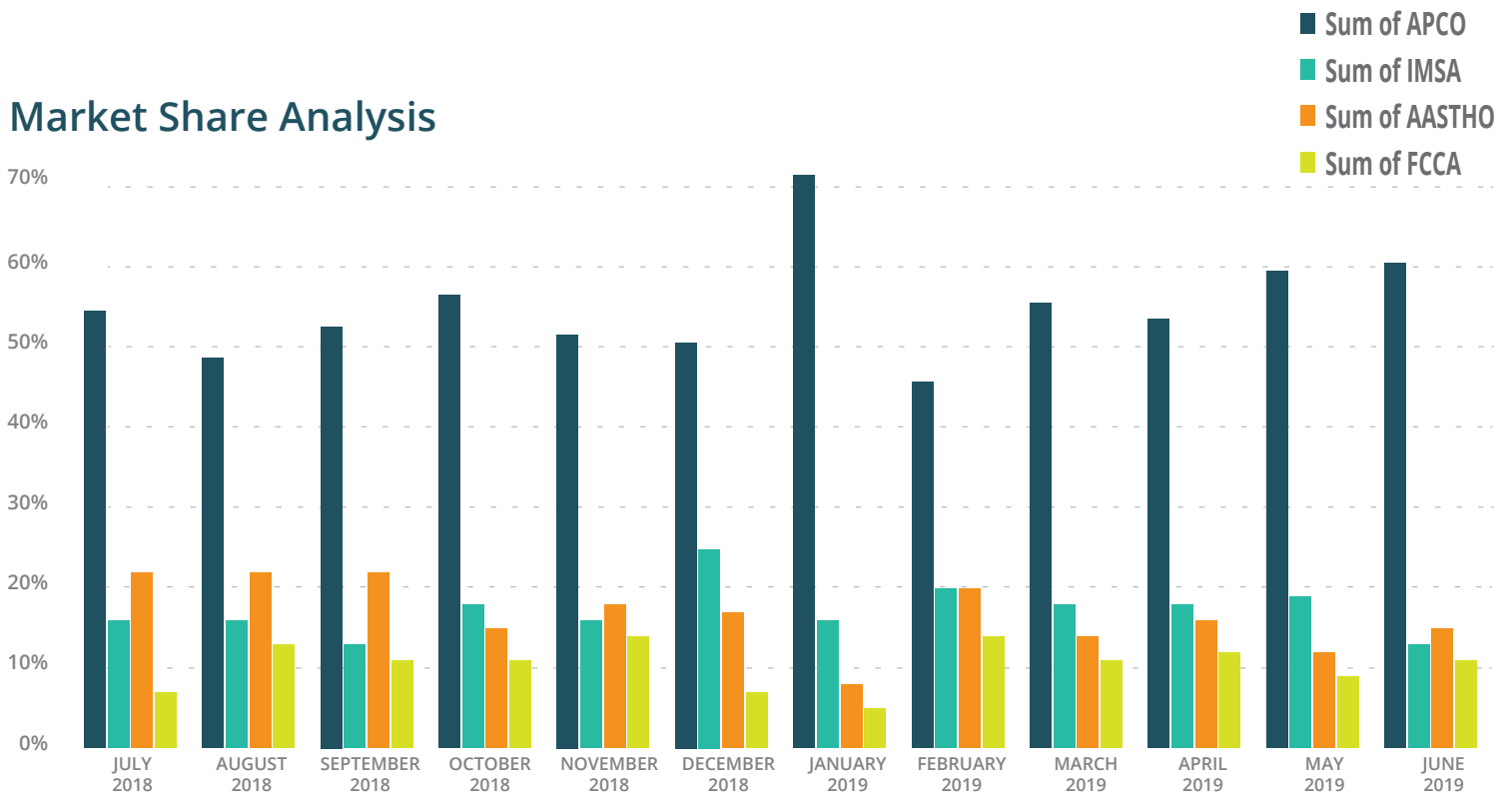
The APCO IntelliComm service mark and the accompanying design mark are registered trademarks of APCO International, Inc. IBM and Watson are registered trademarks of IBM, Inc in the United States and other countries and are used under license. IBM responsibility is limited to IBM products and services and is governed solely by the agreements under which such products and services are provided.

Technical Assistance

FREQUENCY COORDINATION

AFC, APCO's Spectrum Management Division, remained the leader in public safety coordination amid a sluggish market, a trend that has continued since the completion of narrowbanding in 2013. However, AFC has held its revenue steady and has not lost any market share to the competition. There are a number of factors affecting the land mobile coordination market including, but not limited to, uncertainty created by FirstNet and the future of LMR-based systems, a licensing freeze on T-band channels (470 to 512 MHz), frequency band congestion in VHF-HB (150 to 170 MHz) and UHF (450 to 470 MHz) in many parts of the country, and the ongoing 800 MHz rebanding along Mexico and Canadian borders. The FCC released its long-awaited Notice of Proposed Rulemaking (NPRM) on 800 MHz interstitial channels and 800 MHz expansion band (860-861 MHz) and guard band (861-862 MHz) channels. Pre-coordination for EB/GB took place on May 16, 2019. The FCC has yet to announce licensing opportunities for 800 interstitial channels.

Market Share Analysis



P25 AND CAPRAD HIGHLIGHTS

APCO's grant was renewed by the U.S. Department of Homeland Security Science and Technology Directorate (DHS S&T) for the support of Project 25 Compliance Assessment Program (P25 CAP) and Computer Assisted Pre-Coordination Resource & Database System (CAPRAD) restructuring.

Over the past year, APCO has continued to support DHS S&T, the Office of Interoperability and Compatibility, P25 Compliance Assessment Program (P25 CAP) and National Regional Planning

Council and CAPRAD. APCO supported DHS S&T by developing the P25 CAP testing requirements and test cases for P25 CAP ISSI CSSI Conformance Testing and for P25 CAP ISSI CSSI Interoperability Testing. APCO worked closely with the National Regional Planning Council to launch a new CAPRAD planning module (capradap.org). Many regional planning committees have begun using the site since it allows regions to manage and process the applications quickly and efficiently.

Events

APCO 2018

APCO's 84th Annual Conference & Expo was held August 5-8, 2018, in Las Vegas, NV, where more than 5,100 attendees had access to 117 professional development sessions and 279 exhibitors occupying 63,900 net square feet of exhibit space including 61 new exhibitors. The conference was supported by 39 sponsors, with 33 returning and 6 new sponsors.

Starting the conference with the Opening General Session, Sal Giunta, First Living Medal of Honor recipient since the Vietnam War and author, *Living With Honor*, spoke about the importance of teamwork, service before self and leadership in the face of overwhelming circumstances. Winners of the Public Safety Awards Program and Leadership in Technology Awards were recognized.

During the Distinguished Achievers Breakfast, FirstNet CEO Michael Poth opened the session speaking about FirstNet's progress. Platinum Corporate Partners, CALEA certifications, NCMEC partnerships, and CPE and RPL graduates were recognized followed by the keynote presentation from Gary Heil, author and founder of The Center for Innovative Leadership. Heil spoke about why effective recruiting is more important than ever and how to improve the process and the role of values in team development.

Keynote speaker Connie Podesta, expert in changing lives and author of *Life Would Be Easy If It Weren't for Other People*

spoke on StandOut Leadership and The Power of Accountability and Ownership to Increase Performance during the Food for Thought Luncheon. Agency Training Program Certifications and the membership growth awards were recognized.

The APCO Block Party shut down a portion of Fremont Street exclusively for attendees. Guests participated in the zip line experience and danced to a rat pack band. At the Connect & Celebrate Dinner, Michael Andrew and his band performed before a stand-up routine by comedian Louie Anderson. Life

Member and Presidential Awards were presented along with the swearing in of the Executive Committee and Board of Directors.

New at APCO 2018 were the Walk it Out Challenge and Think Tank sessions. The Walk it Out Challenge became part of a growing wellness program during the conference.

Over the course of four days, 274 attendees tracked 8.1 million steps in a competition among participants. The Think Tank sessions were created as micro-learning opportunities where attendees could engage in a more interactive and relaxed environment. Both initiatives will return for APCO 2019.

Features of the expo included the New Products Zone, Presentation Theater, Career Advancement Center, Resume Review, public safety vehicles, K-9 demonstrations and therapy dogs.



ENVISION

APCO hosted Envision in Anaheim (September 2018) and Tampa (January 2019). These day-long training events featured training for public safety practitioners on cutting-edge issues such as cybersecurity and NG9-1-1.

EMERGING TECHNOLOGY FORUM

APCO continued its series of Emerging Technology Forums with an event in Pittsburgh (October 2018). The Forum featured presentations on NG9-1-1, cybersecurity, FirstNet, 9-1-1 location accuracy, emergency alerting, public safety spectrum, and regulatory and legislative developments for public safety communications. The two-day event included educational presentations and networking opportunities with leading technology experts and 9-1-1 directors. The event was supported by five sponsors and one supporter.

BROADBAND SUMMIT

The 9th Annual Broadband Summit, was held on May 21-22, 2019 in Arlington, VA. This event brought together technology experts, policy leaders, industry partners and public safety professionals, as well as state and local government personnel, to discuss new technologies and legislative/regulatory developments that are shaping public safety communications.

Speakers included FCC Commissioner Jessica Rosenworcel, industry experts, 9-1-1 directors and senior officials from the FCC, NTIA and NIST. It was announced that the Broadband Summit is being retired in lieu of a new event: Nexus, The 9-1-1 Experience Reimagined, taking place in the spring of 2020.

PUBLIC SAFETY COMMUNICATIONS LEADERSHIP IN POLICY AWARDS DINNER

APCO's 15th Annual Public Safety Communications Leadership in Policy Awards Dinner was held on May 21, 2019 in Arlington, VA. During the dinner, APCO recognized four award winners for their outstanding service and dedication to the public safety communications community. A portion of the proceeds raised

from this event goes to the continued support of the Public Safety Foundation of America. In addition, on-site donations were collected for the Sunshine Fund, which supports public safety telecommunicators in times of need.

The award winners were:



LEADERSHIP IN ADVOCACY

Dereck Orr

Chief, Public Safety
Communications Research
Division, National Institute of
Standards and Technology



LEADERSHIP IN REGULATORY
SERVICE

Lisa Fowlkes

Chief, Public Safety and
Homeland Security Bureau,
Federal Communications
Commission



LEADERSHIP IN LEGISLATIVE
SERVICE

**The Honorable
Greg Walden**

U.S. House of Representatives



LEADERSHIP IN ADVANCING
COMMUNICATIONS POLICY

**The Honorable
Ajit Pai**

Chairman, Federal
Communications Commission

CORPORATE PARTNERSHIPS

The Corporate Partners Program is reviewed annually to continue offering the best benefits that attract companies to join the program. The program continues to stand strong with twenty Corporate Partners.

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